# PRIVACY POLICY DATE: 13-11-2024

Naweta Aesthetics (Pty) Ltd

Registration Number: 2024/770642/07

Address: Plot 13, Drift Road, Garthdale, Kliprivier, South Africa

Website: www.nawetaaesthetics.co.za

Email: support@nawetaaesthetics.co.za



#### 1. Introduction

This Privacy Policy explains how Naweta Aesthetics collects, uses, and protects your personal information in accordance with POPIA. By using our website or services, you consent to this policy.

#### 2. Information We Collect

We may collect personal identification information, booking details, website analytics data, and payment information. We do not store credit card details.

#### 3. How We Use Your Information

We use your information to provide treatments, manage bookings, process payments, improve services, and send communications with your consent.

#### 4. Legal Basis

We process your information based on consent, service delivery, legitimate business interests, or legal compliance.

#### 5. Sharing Information

We share data only with service providers such as payment processors or couriers, and legal authorities when required.

#### 6. Security

We apply strict security measures including secure servers, encryption, and staff access controls.

#### 7. Cookies

We use cookies to enhance user experience and gather analytics. You may disable cookies in your browser settings.

#### 8. Email Communications

You may receive booking confirmations and promotional emails. You may opt out at any time.

# 9. POPIA Rights

You may request access, corrections, deletion, or withdraw consent regarding your personal information.

#### 10. Data Retention

We retain your information only as long as necessary for legal or service purposes.

### 11. External Links

We are not responsible for third party website privacy practices.

## 12. Children's Privacy

We do not knowingly collect information from individuals under 18 without parental consent.

# 13. Updates

This policy may be updated periodically. The latest version will be posted on our website.

## 14. Contact

For privacy concerns, contact:

Email: support@nawetaaesthetics.co.za

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